

### **Grievance Management**

The clear framework of our grievance handling mechanism ensures quick redressing of stakeholders' grievances related to policies.

### **Grievance Handling Mechanism**

We have appointed Bigshare Services Pvt.Ltd. to discharge investor service functions on behalf of the company. It is a Certified Registrar and Transfer Agent. It is entrusted with handling all share related matters including transmission, transposition, nomination, dividend, change of name / address / signature, registration of mandate / Power of Attorney, replacement / split / consolidation of share certificate / demat / remat of shares, issue of duplicate certificates, etc.

We have outlined a framework to ensure a smooth and transparent procedure for interacting with our investors. Our values exude in all our interaction and are enshrined by the principles of corporate governance at Pet Plastics Limited.